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| Time (Hrs) | Mapic India Thought Leadership and Shopping Centre Awards |
| | Thursday, 30th September 2021 |
| 15:00-15:30 | Registration |
| 15:30-16:00 | Networking High Tea |
| 16:00-16:15 | Show Begins! Welcome Note by Mapic India |
| 16:15-17:00 | <p>Inaugural Leadership Power Panel: What's Next in Retail: How retailers and developers can stay ahead of an evolving industry</p> <p>Session Brief:</p> <p>Real-time evolution in retail development is now the new status quo. The important next steps for developers and retailers are understanding and adapting with the changes that e-commerce brings. Pandemic has shaken up the retail industry and now retail developers are facing a unique opportunity to think about bricks and mortar as more than a physical place where people do business. Retailer's storefront has an important role in defining their brand by making the shopping experience special for consumers and logistics simpler and more cost-effective.</p> <p>(This session will provide a comprehensive look at the current picture and future projections for the retail industry. How the retailers and developers are seizing the new opportunities and embracing the realities of accelerated change. Delve into key discussion on the new emerging trends of retail in 2022 with industry top retailers and developers)</p> <ul style="list-style-type: none"> ● Future retail Leadership – How the retail leaders are evolving ● Retailers, Developers and New Collaborations ● Expand into Emerging Markets and Create New Channels ● Evolution of retail stores and emerging retail trends ● Changing Work force strategies for the New Normal ● Catalysing Growth And Revenue Opportunities in retail ● Addressing today's Health – Cautious conscious Consumer ● The need for speed, authenticity and partnerships in Building Big Retail Brands |
| 17:00-17:30 | <p>CIO Insights: The Omni- Revolution -Embracing The Innovation To survive and thrive</p> <p>Session Brief:</p> <p>The shift of consumer spend toward e-commerce has been the major retail headline in 2020 and one of the main implications of this shift has been the enhanced role Omni channel has come to play for retailers. While the term</p> |

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| | <p>"Omni channel" has been top of mind for nearly all retailers for the last ten years, dynamics in the retail industry in 2020 have forced retailers to think much more broadly and invest much more rapidly in their Omni channel capabilities.</p> <p>These investments will pay off post-pandemic, leaving those that have been able to innovate and experiment in a stronger position.</p> <p>Highlights:</p> <ul style="list-style-type: none"> • New Transformation in Omni channel Retail • Omni Channel- No Longer just the BUZZWORD but the reality to survive • Omni channel vs multichannel • Learn the most significant innovations that will impact your strategy over the next years • Invest in Omni channel Retail Strategies |
| <p>17:30-18:15</p> <div data-bbox="225 987 485 1245" style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p style="text-align: center;">Session Partner</p>  </div> | <p>Retail Reboot : Keeping up with the pace of changing retail and key trends</p> <p>Session Brief:</p> <p>The retail industry has been quickly changing the past two decades. Keeping up with consumers’ demands means understanding how you can make their retail shopping experience best fit into their daily lives. Present day, developments are not being overbuilt, and retailers and developers need to be more selective in locations and the number of stores that are part of their strategies. The tumult of change facing retail today indicates that the retail survivors might not be the biggest or the strongest, but those that can most quickly adapt to tidal wave of change. What is unique about that change is that it is precipitated by the consumer.</p> <p>Highlights:</p> <ul style="list-style-type: none"> • Supply chain Modernization • Data Driven retail • Store Experience • Building brand and Adapting locally |
| <p>18:15-19:00</p> | <p>“Exclusive Retailers Meet”: (Meet the industry visionaries and deep dive into the future of retail- Lessons learned and key takeaways)</p> |
| <p>19:00-20:00</p> | <p>National Retailers Meet in pre-award cocktail</p> |
| <p>20:00-22:00</p> | <p>MAPIC India awards for Shopping Centres</p> |
| <p>22:00-23:30</p> | <p>Cocktails & Dinner</p> |