

• AWARDS

# INNOVATING WORLD OF RETAIL

15 December, 2020 Sahara Star, Mumbai



RELX™

### 2020IRTA6: Most Admired Omni-Channel Retailer Of The Year: Interactive Technology

Retailer or Retail Company who implemented interactive technology such as Augmented Reality / Virtual Reality / Display etc. in order to enhance customer experience, increase revenue or improve operational efficiency.

#### **ESSENTIAL CONDITIONS**

Kindly go through all the essential conditions before proceeding to next step of filling nomination details & more.

**DEFINITION:** Retailer or Retail Company who implemented interactive technology such as Augmented Reality / Virtual Reality / Display etc. in order to enhance customer experience, increase revenue or improve operational efficiency.

ASSESSMENT PERIOD: 1st April 2019 – 31st March 2020

#### **ELIGIBILITY**:

- Applicant: Retailer or Retail Company of Indian or foreign origin; operational earlier than 1st April 2018; and, should be a legally registered and taxpaying entity
- Retail Operation: Applicant must be an Omni-Channel# player drawing offline as well as online sales.

#Must be operating through brick & mortar store and at least one non-store channel

#### DOCUMENTS REQUIRED:

- Please fill up all fields in the Nomination Form.
- Please fill up the Declaration at the end of the Form.
- Please upload your logo in high resolution in the space provided.
- Please share a short video clipping and/or high resolution visuals relevant to the award category as required. Please NOTE: Only links of video clips will be accepted. Please upload in youtube, vimeo, or other platform and share the link. No "wetransfer" link will be accepted.
- Please furnish photocopies of any testimonials / media clippings (only if they are relevant to this award category) or any other documentation in support of your claim for the award. Please NOTE: All documents to be uploaded should be a maximum 20 MB size. Documents or files larger than 20MB is restricted and will not be accepted.

NOMINATION PROCESS:

Retailer or Retail Company who implemented interactive technology such as Augmented Reality / Virtual Reality / Display etc. in order to enhance customer experience, increase revenue or improve operational efficiency.

- The Nomination Forms are to be submitted only via this online form.
- The Nomination Forms will be duly scrutinised and checked by an internal assessment team for correctness of relevant information provided by the nominees. In case any clarifications are required, the nominees shall be required to provide the same with due supporting documents.
- The assessment details and analysis for the categories shall be presented before the Jury who will decide the final nominees and the winner in each category for presentation of the awards. The decision of the Jury shall be considered as final and binding.
- Categories in which less than 3 valid nominations are received may/may not be dropped.
- The organisers and Jury reserve the right to change or alter the award categories.
- The last date of receiving the completed Nomination Forms is 1st December, 2020.
- Final nominees shall be eligible to receive 2 complimentary passes for the MAPIC India Retail Awards ceremony and Gala Dinner to be held on 15th December, 2020 at Sahara Star, Mumbai.

#### Judging Criteria:-

| Judging by        | Audit Agency | Jury | Voting |
|-------------------|--------------|------|--------|
| Weightage alloted | 30%          | 30%  | 40%    |

#### VOTING CRITERIA:-

- Voting carries a 40% weightage in all nomination process.
- The nominee will be eligible for receiving votes in 24-48 hours after the nomination form has been submitted. Voting Lines will be live post 1st October 2020.
- Every nomination category has a separate voting form. Voting form can be accessed from the main website.
- Every nominee is responsible for collecting their own votes and pushing the required & eligible voters.

VOTERS' CRITERIA: Manager level & above from the retail industry/ Brands & products/ service provider/ shopping centers connected directly to the nominee.

#### **MPORTANT:**

No nomination will be considered for final award until & unless the nomination fee has been received.

In case of any difficulty please contact:-

Name: Nivisha Sinha Phone No: +91-9560208618 Email Id: nivisha.sinha@reedexpo.co.uk

I hereby confirm that I have read all the instructions and want to proceed to fill up the Nomination Form \*

| COMPANY INFORMATION             |  |
|---------------------------------|--|
|                                 |  |
|                                 |  |
| 1. Name of Company / Retailer * |  |
| Reed Exhibition India           |  |

Retailer or Retail Company who implemented interactive technology such as Augmented Reality / Virtual Reality / Display etc. in order to enhance customer experience, increase revenue or improve operational efficiency.

#### 2. Name of Retail brand \*

MAPIC India

#### 3. Upload high resolution logo of the company/brand



mapic\_india.png

#### 4. Upload a high resolution picture that best represents your brand



iof\_logo.png

#### 5. Terms and Conditions for Logo uploaded \*

The logo uploaded & shared by the concerned person filling the form may or may not be used for the following purposes:-

Display in MAPIC India website as applicable for advertisement under the list of nominees for MAPIC India Retail Awards/ India Retail Tech Awards.

Publications in Post show report, India Retail Report or any other publications under Reed Exhibitions India.

In case the concerned nominee is under final nominations the Logo will be used for display in dedicated catalog, Nominations Video, Standee, Backdrop as applicable.

✓ I accept the Terms and Conditions and agree that the logo attached is best to my knowledge and can be used as mentioned in terms & conditions.

| Unit 3,4,5 Southern Park Buildi   | ng, D2                |   |
|---|-----------------------|---|
| Street Address  |                       |   |
| Saket   |                       |   |
| Address Line 2  |                       |   |
| New Delhi   | New Delhi             |   |
| City  | State/Region/Province |   |
| 110017  | India                 | ~ |
| Postal / Zip Code   | Country               |   |
|   |                       |   |
| 6.a Company Website or URL  |                       |   |
| https://www.mapic-india.in/en-  | gb.html               |   |
| 7. Official Landline Number   |                       |   |
| 011-66056300  |                       |   |
|   |                       |   |
| 8. Contact (1) : IT Head / CIO / (  | сто *                 |   |
| Nivisha   | Sinha                 |   |
|   | I                     |   |
|   | Last                  |   |
|   | LOST                  |   |
| Will be used to contact if required.  | LOST                  |   |
| Will be used to contact if required.  | LOST                  |   |
| 9. Designation *  Manager   | LOST                  |   |
| 9. Designation *  Manager  10. Mobile Phone Number *                                      | LOST                  |   |
| 9. Designation *  Manager   | LOST                  |   |
| 9. Designation *  Manager  10. Mobile Phone Number *  +91 • 9560208618                    | LOST                  |   |
| 9. Designation *  Manager  10. Mobile Phone Number *  +91 • 9560208618                    | LOST                  |   |
| 10. Mobile Phone Number *  +91 · 9560208618  11. Email ID *  nivisha.sinha@reedexpo.co.uk |                       |   |
| 9. Designation *  Manager  10. Mobile Phone Number *  11. Email ID *                      |                       |   |

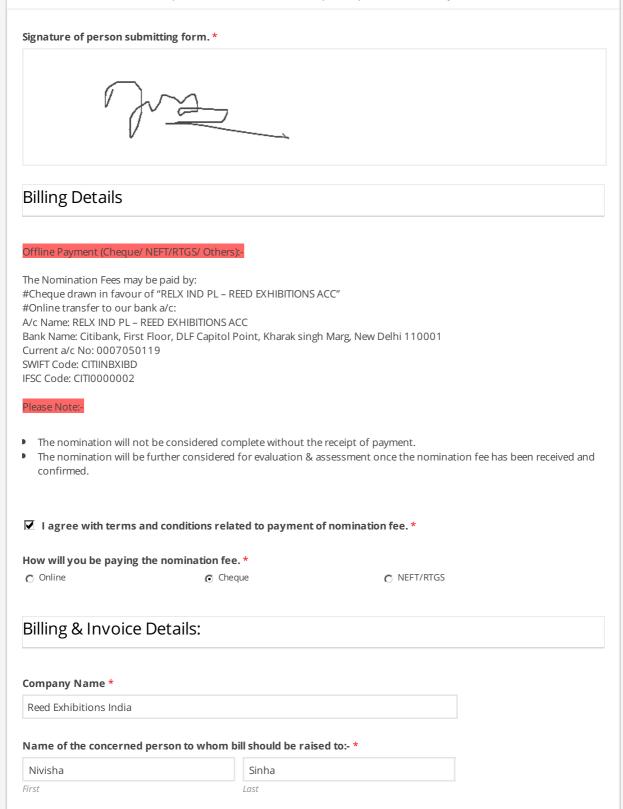
| 13. Designation *  |                |           |
|--|----------------|-----------|
| Manager  |                |           |
| 14. Mobile Phone Number *  |                |           |
| +91 • 9999912121   |                |           |
| 15. Email ID *   |                |           |
| pritam.phowmik@reedexpo.co.uk  |                |           |
| OMNICHANNEL# DETAIL (Tick YES where present)   |                |           |
| # Must be operating through brick & mortar store and at least one non-store channel .            |                |           |
| 16. Omnichannel Details *  |                |           |
|  | YES            | NO        |
| a. Brick & Mortar store  | •              | 0         |
| b. Website/s   | •              | 0         |
| c. E-commerce marketplace/s  | ©              | 0         |
| d. Mobile Application  | ©              | 0         |
| e. Social Media  | O              | •         |
| f. Any other platform such as Consumer Network /TV shopping channel Peer groups etc              | •              | О         |
| 16.c Ecommerce marketplace URL *   |                |           |
| https://www.mapic-india.in/en-gb.html  |                |           |
| 16.d Mobile Application name *   |                |           |
| RXI  |                |           |
| 16.f Brief description of any other platform such as Consumer Network /TV shopping being used. * | channel Peer g | roups etc |
| Reed Exhibitions India   |                |           |
|  |                |           |

| Key Performance Indicators.   |                               |
|---|-------------------------------|
| Quantitative Performance  |                               |
| 17. Total Retail Sale (Rs Crore)*   | *                             |
| **Including shut down stores and from all sale channel/s  | s                             |
| 17. a 1st April 2018 – 31st March 2019 *  |                               |
| 346556.00   | INR                           |
| 17. b 1st April 2019 – 31st March 2020 *  |                               |
| 346566.00   | INR                           |
| 18. Share (%) of Non-store Reta   | ail Sale in Total Retail Sale |
| 18.a (%) of Non-store Retail Sale - 1st April 20  | 18 – 31st March 2019 *        |
| 234534  |                               |
| 18.b (%) of Non-store Retail Sale - 1st April 20  | 19 – 31st March 2020 *        |
| 3234534   |                               |
| 19. Total Number of stores+   |                               |
| + Net figure after deducting stores shut down during the  | period                        |
|   |                               |
| 19.a 1st April 2018 – 31st March 2019 *   |                               |
| <b>19.a 1st April 2018 - 31st March 2019 *</b> 23534534   |                               |
|   |                               |
| 23534534  |                               |
| 23534534<br>19.b 1st April 2019 – 31st March 2020 *   |                               |
| 23534534  19.b 1st April 2019 - 31st March 2020 *  32545455                                     |                               |
| 23534534  19.b 1st April 2019 - 31st March 2020 *  32545455  20. Total Retail space (in Sq ft)+ |                               |

| 20.b 1st April 2019 – 31st March 2020 *                   |            |
|---|------------|
| 678788768   |            |
| 21. Total Number of Transactions**                        | : OFFLINE  |
| ** Including shut down stores and from all sale channel/s |            |
| 21.a 1st April 2018 – 31st March 2019 *                   |            |
| 3455656   |            |
| 21.b 1st April 2019 – 31st March 2020 *                   |            |
| 56456767  |            |
| 22. Total Number of Transactions**                        | : ONLINE   |
| 22.a 1st April 2018 – 31st March 2019 *                   |            |
| 5466778   |            |
| 22.b 1st April 2019 – 31st March 2020 *                   |            |
| 3454567   |            |
| 23. Total Annual Footfall & Visitors*                     | t: OFFLINE |
| **Including shut down stores and from all sale channel/s  |            |
| 23.a 1st April 2018 – 31st March 2019 *                   |            |
| 546577  |            |
| 23.b 1st April 2019 – 31st March 2020 *                   |            |
| 645768  |            |
| 24. Total Annual Visitors : ONLINE                        |            |
| 24.a 1st April 2018 – 31st March 2019 *                   |            |
| •   |            |

| 4.b 1st April 2019 -                    | 31st March 2020 *                                      |   |
|---|--|---|
| 65778788                                |  |   |
| QUALITATIVE                             | PERFORMANCE (1st Apri                                  | l 2019 – 31st March 2020)                                       |
| lease describe the follow<br>eeded:     | vings in context of Interactive Technology in n        | ot more than 150 words for each; upload the supporting wherever |
| 5. Features of Inter                    | ractive Technology: *                                  |   |
| Reed Exhibitions Indi                   | a  |   |
| -                                       | upload any supporting document or sument    Video Link | share a video link?   |
| 6. Revenue growth                       | due to Technology: *                                   |   |
|   | upload any supporting document or                      | share a video link?   |
| _ No                                    | rument   |   |
|   |  |   |
|   |  |   |
| napic_exhibitor.jpg                     |  |   |
| napic_exhibitor.jpg  7. Customer Experi | ence: *  |   |
|   |  |   |

| 27. a Do you wish to upload any supporting d  ✓ No ☐ Upload Document ☐ Video Link   | document or share a video link?                  |
|---|--|
| Various agencies hired for implementing inte  | eractive technology                              |
| Agency Name *   | Scope of work *                                  |
| RXI   | Exhibitions                                      |
| DECLARATION:  |  |
| I hereby agree:   |  |
| correct to the best of my knowledge. ★  ✓ To allow the organisers to retain the info  ✓ To abide by the rules and regulations of t  ✓ To abide by the decision of the Jury, which  Name of person submitting form ★ | the Awards. * th will be final and conclusive. * |
|   | Sinha  |
| Designation *  Manager  | ast  |
| Official email address *  |  |
| nivisha.sinha@reedexpo.co.uk  |  |
| A copy of the form will be sent to this email id.   |  |
| Mobile Number *   |  |
| +91 • 9560208618  |  |



| 12345678                             |                                 |   |
|--------------------------------------|---------------------------------|---|
| Bill to:- *                          |                                 |   |
| RXI                                  |                                 |   |
| Street Address                       |                                 |   |
| Unit 3,4,5 Southern Park Building, D | 2, Saket                        |   |
| Address Line 2                       |                                 |   |
|                                      |                                 |   |
| New Delhi                            | New Delhi                       |   |
| New Delhi                            | New Delhi State/Region/Province |   |
|                                      |                                 | ~ |